

Monday, July 24 - Pre-Conference Training Day 1

Time			
7:00-8:30 a.m.	Registration and Continental Breakfast		
8:30-10:00 a.m.	<p style="text-align: center;">Managing Agency Funds and Budgets in <i>Aware</i></p> <p><i>Aware</i> business analyst manager, Pam Clevenger, offers a general overview of budget tools within the software, then digs deeper into specific techniques for leveraging <i>Aware</i> to manage new WIOA requirements.</p>	<p style="text-align: center;">WIOA and RSA – 911 Data Elements Deep Dive</p> <p>Elements of RSA-911, Common Performance Measures, and PIRL are evolving in the WIOA environment. <i>Aware</i> senior business analyst, Alan Rhoten, and product manager, Dan Alveshere, discuss what’s changed, the impacts, and new reporting expectations.</p>	<p style="text-align: center;">Preparing a Work Plan for Accurate, Complete, and Timely 911 Reporting</p> <p>Agencies are now required to submit RSA-911 reporting each quarter, beginning in November. <i>Aware</i> strategic account manager, Ralph Vigil, and customer services manager, Karen Dunn, share best practices that will produce accurate, complete, and timely reports.</p>
10:00-10:30 a.m.	Break		
10:30 a.m-12:00 p.m.	<p style="text-align: center;">Optimizing <i>Aware</i> Case Types and Staff Security for RSA-911</p> <p>New WIOA requirements introduce a different degree of data tracking and reporting. <i>Aware</i> business analyst manager, Pam Clevenger, discusses adaptation required to assist field staff in data collection and tracking.</p>	<p style="text-align: center;">WIOA and RSA – 911 Data Elements Deep Dive (continued)</p> <p>Elements of RSA-911, Common Performance Measures, and PIRL are evolving in the WIOA environment. <i>Aware</i> senior business analyst, Alan Rhoten, and product manager, Dan Alveshere, discuss what’s changed, the impacts, and new reporting expectations.</p>	<p style="text-align: center;">Preparing a Work Plan for Accurate, Complete, and Timely 911 Reporting (continued)</p> <p>Agencies are now required to submit RSA-911 reporting each quarter, beginning in November. <i>Aware</i> strategic account manager, Ralph Vigil, and customer services manager, Karen Dunn, share best practices that will produce accurate, complete, and timely reports.</p>
12:00-1:00 p.m.	Networking Lunch		
1:00-2:30 p.m.	<p style="text-align: center;"><i>Aware</i> Tools for Auditing and Quality Assurance</p> <p>Recent audit findings from the Office of the Inspector General (OIG) provide timely discussion points. <i>Aware</i> customer services manager, Karen Dunn, highlights quality assurance solutions that cover audit concerns.</p>	<p style="text-align: center;">Using Layouts to Manage the Day-to-Day Activities of the Field Services Team</p> <p>When the WIOA added complexity to case management, the new Manage Layouts features in <i>Aware</i> became a must-have work tool. <i>Aware</i> business analyst manager, Pam Clevenger, demonstrates how to use Manage Layouts to access and organize information.</p>	<p style="text-align: center;">Introduction to <i>Aware</i> Analytics</p> <p>Inside <i>Aware</i>, there’s a treasure trove of insightful analytics just waiting to be found and used to better serve clients. Analytics expert, Dan Bartels, and product manager, Don Alveshere, show how to access this rich data.</p>
2:30-3:00 p.m.	Break		
3:00-4:30 p.m.	<p style="text-align: center;">Using New <i>Aware</i> Features with Assistive Technology</p> <p>New <i>Aware</i> features make it easier to use assistive technologies. Customer services manager, Karen Dunn, overviews the changes that will be particularly relevant for JAWS and Dragon users.</p>	<p style="text-align: center;">Using <i>Aware</i> VR Reports for Agency-Level Reporting</p> <p><i>Aware</i> business analyst manager, Pam Clevenger, demonstrates how to create daily reports that assist with monitoring and tracking progress of WIOA goals.</p>	<p style="text-align: center;">Leveraging <i>Aware</i> Analytics for the WIOA Performance Management</p> <p>Following on the Intro to <i>Aware</i> Analytics session, this course goes deeper into the potential of <i>Aware</i> Analytics to generate valuable WIOA insights using Tableau and Power BI.</p>

Tuesday, July 23 - Pre-Conference Training Day 2

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7:00-8:30 a.m.	Registration and Continental Breakfast		
8:30-10:00 a.m.	<p style="text-align: center;">Managing Agency Funds and Budgets in <i>Aware</i></p> <p><i>Aware</i> business analyst manager, Pam Clevenger, offers a general overview of budget tools within the software, then digs deeper into specific techniques for leveraging <i>Aware</i> to manage new WIOA requirements.</p>	<p style="text-align: center;">Preparing a Work Plan for Accurate, Complete, and Timely 911 Reporting</p> <p>Agencies are now required to submit RSA-911 reporting each quarter, beginning in November. <i>Aware</i> strategic account manager, Ralph Vigil, and customer services manager, Karen Dunn, share best practices that will produce accurate, complete, and timely reports.</p>	<p style="text-align: center;">WIOA and RSA – 911 Data Elements Deep Dive</p> <p>Elements of RSA-911, Common Performance Measures, and PIRL are evolving in the WIOA environment. <i>Aware</i> senior business analyst, Alan Rhoten, and product manager, Dan Alveshere, discuss what's changed, the impacts, and new reporting expectations.</p>
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2:30-3:00 p.m.	Break		
3:00-4:30 p.m.	<p style="text-align: center;">Catching Up with RSA-911 Reporting</p> <p>RSA-911 requires a lot more information gathering and reporting to stay in compliance. What if there was a one-stop page to capture the information required for the first quarterly report? Customer services manager, Karen Dunn, demonstrates the "Catch Up" page that does it.</p>	<p style="text-align: center;">Using <i>Aware</i> VR Reports for Agency-Level Reporting</p> <p><i>Aware</i> business analyst manager, Pam Clevenger, demonstrates how to create daily reports that assist with monitoring and tracking progress of WIOA goals..</p>	<p style="text-align: center;">Leveraging <i>Aware</i> Analytics for the WIOA Performance Management</p> <p>Following on the Intro to <i>Aware</i> Analytics session, this course goes deeper into the potential of <i>Aware</i> Analytics to generate valuable WIOA insights using Tableau and Power BI.</p>
6:00-8:00 p.m.	Welcome Reception and Registration		

Wednesday, July 25 - Conference Day 1

Time			
7:00-8:00 a.m.	Registration and Continental Breakfast		
8:00-8:30 a.m.	Conference Kick-off – Chris M. Pieper & Conference Chair Butch McMillan		
8:30-9:30 a.m.	Pathways to Success Through Innovative Partnerships, Performance, and Collaboration – Janet LaBreck		
9:30-10:30 a.m.	The Heart of the Matter: Telling Our Story in the New World of WIOA – Joelle Brouner		
10:30-11:00 a.m.	Break and Networking		
11:00 a.m.-12:00 p.m.	<p>Preparing the Field for the WIOA Implementation</p> <p>The Utah State Office of Rehabilitation, working with Alliance, is implementing Aware WIOA changes. System administrator, Mike Brooks, and Alliance’s Alan Rhoten walk through the project’s checklist.</p>	<p>Our Road to the Cloud</p> <p>John Harper from the Missouri Division of Vocational Rehabilitation and Alliance’s CTO, Sven Akerman Jr., discuss the agency’s migration to the cloud in 2016. The move led to cost efficiency, greater scalability, and new technology capabilities.</p>	<p>Texting Youth, Racing Motorcycles, Paddling Kayaks in the Adirondacks While Avoiding Cruise Ships... Or, The Pace of Things</p> <p>Ph.D. Susan Foley shares findings from researching how vocational rehabilitation (VR) agencies work. In a fast-moving world, VR professionals need to prioritize rapid engagement with clients, while eliminating barriers that get in the way of it.</p>
12:00-1:30 p.m.	Networking Lunch		
1:30-2:30 p.m.	High Expectations: Transforming the American Workforce as the ADA Generation Comes of Age – Joseph Jones		
2:30-3:00 p.m.	Break		
3:00-4:00 p.m.	<p>A Perspective from CSAVR</p> <p>As past President of the Council of State Administrators of Vocational Rehabilitation (CSAVR), Lisa Hinson-Hatz shares leadership insights from the organization that includes 80 VR agencies.</p>	<p>Driving Efficiencies with Analytics for Workforce</p> <p>Rod VanStavern, Aware Manager at the Oklahoma Department of Rehabilitation Services, uses key analytics to create visibility and drive higher efficiency across the agency. Rod highlights how reporting dashboards and key data have made a difference.</p>	<p>The Importance of Accessibility in the Workplace</p> <p>VFO is the world’s leading assistive technology (AT) provider for the visually impaired. Accessibility director, Kurt Mattes, and sales director, Bobby Lakey, discuss how AT is currently being used to drive inclusive workplaces.</p>
4:00-5:00 p.m.	<p>Authoring Tableau Content for Accessibility</p> <p>Tableau senior product consultant, Matt Miller, and OEM partner manager, Christi Becker, demonstrate principles and techniques for authoring Tableau content for accessibility ensuring Section 508 compliance.</p>	<p>Top 10 Adaptations for Optimizing Aware</p> <p>Alliance subject matter experts Lisa Gifford and Karen Dunn will take you through the 10 most important adaptations to optimize your Aware environment. With the WIOA changes underway, Aware has many new adaptations available for your agency. Get a rundown of the most important changes to make!</p>	<p>Using Technology to Open Opportunities</p> <p>Missouri elementary and secondary schools recently launched a project to track pre-employment transition services online. John Harper from the Missouri VR agency and Alliance’s CTO, Sven Akerman Jr., discuss the this project and other data-sharing where VR agencies have engaged external stakeholders.</p>
5:30 – 8:00 p.m.	Evening Banquet and Entertainment		

Thursday, July 26 - Conference Day 2

Time			
7:00-8:00 a.m.	Registration and Continental Breakfast		
8:00-8:30 a.m.	Conference Kick-off Day 2 – <i>Chris M. Pieper & Conference Chair Butch McMillan</i>		
8:30-9:30 a.m.	How to Fascinate, From First Impressions to Lasting Value – <i>Sally Hogshead</i>		
9:30-10:00 a.m.	Break and Networking		
10:00-11:00 a.m.	<p style="text-align: center;">A Guided Plan to Achieve WIOA Compliance</p> <p>Alliance’s Emerging Solutions Director, Sean Campbell, and Product Manager, Jim Tobin, will discuss how to leverage a simple and effective technology solution to guide teams through a guided plan for WIOA compliance.</p>	<p style="text-align: center;">The 9-Second Personal Brand Anthem Exercise</p> <p>Fascinate CEO, Sally Hogshead, estimates that roughly 90% of introductions fail to engage a conversation, let alone a relationship. She will show each attendee how to highlight his or her own personality advantage, creating a personal “anthem”.</p>	<p style="text-align: center;">Levering Service Partners to Boost Productivity</p> <p>Learn how VR agencies are using partners for certain services, such as IT Help Desk support, freeing up their staff to better serve clients. Daniel B. Frye J.D., Executive Director, New Jersey Commission for the Blind and Visually Impaired, and Libera SVP, Matt Stanton, cover the available services and resulting benefits.</p>
11:00a.m. – 12:00 p.m.	<p style="text-align: center;">Levering Microsoft Azure to Accelerate Digital Transformation in Government</p> <p>Kunal Tanwar, on Microsoft’s Azure team, explains how the Microsoft Government Cloud is helping agencies to engage their constituents, to empower their employees, to optimize their operations, and to transform their services.</p>	<p style="text-align: center;">The Oregon Trail to a Successful WIOA Implementation</p> <p>Much went into Oregon’s successful rollout of WIOA, but probably most importantly was a rock-solid communication plan and consistent messaging. System administrator, Nat Cordle, details the cross-agency discussions, education sessions, and strong leadership that drove it forward.</p>	<p style="text-align: center;">Using Quality Assurance to Better Serve Clients</p> <p>There’s a mountain of data that can be mined to better serve clients. Warren Granfor, a systems specialist at the North Dakota VR agency, discusses QA techniques to slice and dice the data in case reviews to improve performance and compliance and to move cases forward.</p>
12:00-1:30 p.m.	Networking Lunch with Industry Panel		
1:30-2:30 p.m.	A New Era of Collaboration Between Vocational Rehabilitation and Workforce – <i>Scott B. Sanders</i>		
2:30-3:30 p.m.	Getting There Together: New Recommendations for Accurate, Complete and Timely Financial Reporting – <i>David Steele</i>		
3:30-4:00 p.m.	Conference Close		